

Seattle Public Utilities Customer Review Panel

Wednesday, January 29, 2014, 1:30 P.M. – 4:30 P.M.

SPU Conference Room #4901

Seattle Municipal Tower

Meeting 18

Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 17 Summary** (3 min.)
4. **Housekeeping**
 - a. **Quick Review of Panel Ground Rules** (3 min.)
 - b. **Updated Panel Issues List -- to date** (15 min.)
5. **Outreach & Media Update** (20 min.)
 - a. **Discussion: Panel suggestions for addressing baseline cost concerns**
6. **Schedule:**
 - a. **Scheduling April-June Panel Meetings** (5 minutes) Karen Reed, Panel
 - b. **Overall schedule: Update on Options** (10 minutes) Ray
7. **Programmatic Reductions: Presentation of Tier 3 Items Not Recommended by SPU** (20 minutes)
Ray, Melina
8. **Benchmarking Results and Efficiency Recommendations**
 - a. **Presentation from HDR, Consultants** (60 min.) Scott Bash and Elizabeth Lowell, HDR
 - b. **SPU response & Next Steps** (15 min.) Ray Hoffman
9. **Action Plans / Investment Proposals** (20 min.)
 - a. **Preliminary cost information**
 - b. **Proposed templates for presenting Action Plans**
 - c. **Proposed criteria for Panel focus – and suggested short list of Action Plans for February-March deliberation.**
10. **Adjourn**

Next meeting: Friday, February 7, 12:00-3:00 (Lunch Provided). Key agenda items: Complete Baseline Review; Review initial set of Investment Proposals; follow up on Panel info requests