

Seattle Public Utilities Customer Review Panel

Thursday, September 12, 2013, 1:30 – 4:30 p.m.

SPU Conference Room #4901

Seattle Municipal Tower

Meeting 10

Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 9 Summary** (3 min.)
4. **Process check-in with Panel** (5 min.) Karen Reed
5. **Information Updates & Responses** (10 min.)
 - a. E-Team response to clarify Framework: “internal and external customers” (Nancy Ahern)
 - b. Council Communications--Proposed Legislation (B. Bauhs)
6. **SPU’s Regulatory World** (30 min) Martin Baker
(Materials originally presented in Meeting 7/July 15)
7. **Interim Outreach Update** (15 min.) Karen Reed (SPU)
8. **Preparation for September 17 Briefing of City Council Library, Utilities and Center (LUC) – Communicating Panel Assessment of Process to-date** (15 min.) Ray Hoffman, Noel Miller, Carl Pierce
9. **Baseline** (1 hour, 15 minutes) Melina Thung
 - a. Response to Panel questions from last meeting
 - b. Review of additional detail and adjustments to baseline assumptions
 - c. Intro to affordability
10. **Proposed Agenda for Meeting 11** (Thursday, September 26) (4 min.)
 - a. Baseline – continued discussion
 - b. Interim outreach – continued discussion on approach, messages, audiences
 - c. Line of Business Service Levels
11. **Adjourn**