

May/June 2023



SKAGIT TOURS

There's nothing like the beauty of the North Cascades, and we are excited to once again invite you to experience it all on one of our Skagit Tours this summer. Presented in partnership with the North Cascades Institute, Skagit Tours have connected visitors to the natural and cultural history of the Pacific Northwest and our clean hydro resources for nearly 100 years.

Just a scenic, three-hour drive away from Seattle, Skagit Tours offers morning and afternoon boat tours aboard the Alice Ross IV, a glass roof boat designed to provide the best views of the glacier-fed waters of Diablo Lake from inside or outside the boat. As you cruise the lake, you will learn about the surrounding ecosystem, enjoy spectacular views, and hear stories about the development of the local dams and powerhouses. The tours showcase your utility's longstanding dedication to producing clean, carbon-neutral energy and to protecting cultural and natural resources.

Whether it's your first time or you haven't visited in a while, an excursion with Skagit Tours should be on your summer travel list. This year's tour season runs from late June through September. Start planning your North Cascades adventure today at skagittours.com or call (360) 854-2589.

Not able to join a tour this summer? Consider some of the many outdoor recreation and self-guided tour options available to you:

- Discover nearby attractions such as Ladder Creek Falls, the Trail of the Cedars, and more.
- Experience the historic community of Newhalem on a walking tour.
- Explore the award-winning North Cascades Institute Environmental Learning Center.

You can visit the Skagit Information Center starting in June. We will provide more information on tours for the 2023 season as it becomes available on our website: skagittours.com.



Seattle City Light

seattle.gov/city-light



SIGN UP FOR E-BILLING

With an online profile you can enroll in AutoPay, view your usage, and much more:

- Pay using a credit card, debit card or checking account number
- Set up recurring or one-time payments
- Access to information about your daily energy use (if you have an advanced meter)
- Easy sign up for budget billing
- Enhanced customer service tools
- Be green! Use less paper!

Sign up today: myutilities.seattle.gov/eportal

PAYMENT PLANS & BILL ASSISTANCE

Seattle City Light is disconnecting customers for non-payment. City Light has flexible payment plans available to all customers. For income-eligible residential customers, we have bill assistance programs available, including emergency bill assistance and the Utility Discount Program.

For more information, visit seattle.gov/utility-bill-help.

Please note: If your electricity has been disconnected, call (206) 684-3000 Monday–Friday, 7:30 am–6 pm to discuss your options.



BEWARE OF SCAMMERS

We continue to receive a high volume of reports of scammers calling customers demanding payment. We've also received reports of scammers requiring payment through third-party payment applications. If someone contacts you demanding payment rather than seeking to work with you to establish a payment plan, that person is a scammer. Hang up on them right away and call (206) 684-3000 to verify your account.

SCAM ALERT



700 Fifth Avenue, PO Box 34023, Seattle, WA 98124-4023

Questions, comments or suggestions? Email us at SCL_ExternalComms@seattle.gov
Language assistance available, call (206) 684-3000.



AT WORK 
in your neighborhood

City Light crews are continuously working on infrastructure improvements throughout our service territory. Our ongoing projects this year include replacing utility poles and meters throughout the utility's service area to enhance safety and electrical reliability. Short power outages are required to perform this work safely, and we appreciate your patience as we complete this essential work.

Learn more about projects in your area by visiting seattle.gov/city-light/in-the-community/currentprojects.

SAFETY TIP FROM THE FIELD: MYLAR BALLOONS



When a metallic mylar balloon touches a power line or electrical equipment, it can cause a surge of electricity, leading to a power outage and potential fire. If you are celebrating an occasion with metallic mylar balloons, please keep them safely tethered and dispose of the balloons properly. Learn more at powerlines.seattle.gov/2022/05/23/mylar



The mark of
responsible forestry