

November/December 2023

LIGHT Reading

ARE YOU PREPARED FOR WINTER STORMS?

Keep your family comfortable, informed, and, most importantly, safe this season by following these tips.



Keep electronic devices charged. Consider purchasing a portable charger as well.



Make an emergency kit that will last for ten days. For what's needed, visit seattle.gov/emergency-management/prepare.



Never use generators or grills inside as the exhaust fumes can be deadly in enclosed spaces.



Sign up for emergency notifications at alert.seattle.gov and kingcounty.gov/ALERTKingCounty.



Visit seattle.gov/city-light/outages for outage updates.



Follow us on Facebook and X (formerly known as Twitter) for more information!

WEATHER AND COSTS CHANGE 2024 ELECTRICITY RATES

On Jan. 1, 2024, Seattle City Light will implement new rates adopted by the Seattle City Council last fall. In addition to a 4.5% base rate increase, we are applying two automatic surcharges: a 1% increase for projected higher costs from the Bonneville Power Administration in 2024 and a temporary 4% Rate Stabilization Account surcharge due to high power market prices in 2023. Combined, we expect an overall increase of approximately 10% for most customers.

Please visit powerlines.seattle.gov/2023/10/12/2024-rate-surcharges for additional information.

The bill increase for a typical residential customer will be about \$9 per month. Utility Discount Program customers will see an estimated \$4 monthly increase. City Light has flexible payment plans available to all customers. For income-eligible residential customers, we have bill assistance programs available, including emergency bill assistance and the Utility Discount Program.



Seattle City Light

seattle.gov/city-light



RELICENSING PROCESS BEGINS ON SOUTH FORK TOLT HYDROELECTRIC PROJECT

Seattle City Light and Seattle Public Utilities (SPU) are partnering to renew our federal operating license for the South Fork Tolt (SFT) Hydroelectric Project, allowing the project to continue producing clean, carbon-neutral energy for our customers. The SFT Hydroelectric Project generates electricity from its dam and reservoir, owned and operated by SPU, and provides about 30% of the drinking water supply to the greater Seattle area. Relicensing is a collaborative, multi-year process. We have held initial meetings with licensing participants and other parties to safeguard and improve cultural and natural resources. Visit seattle.gov/tolt-relicensing for more information and regular updates.

BEWARE OF SCAMMERS

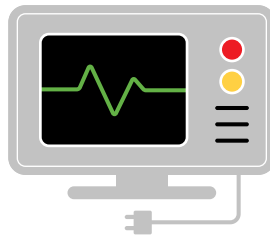
This time of year, we receive a high volume of reports of scammers calling customers demanding immediate payment or requiring payment through third-party payment applications. If someone contacts you demanding immediate payment rather than working with you to establish a payment plan, that person is a scammer. Hang up on them right away and call (206) 684-3000 to verify your account status. Learn more about how to be scam smart at seattle.gov/city-light/start-or-stop-service/scams.

KEEP LOVED ONES SAFE WITH LIFE SUPPORT EQUIPMENT PROGRAM

City Light is committed to ensuring that all of our customers have reliable power.

This is especially important to those who depend on life support equipment. If someone in your home is dependent on this equipment, we provide assistance to help you maintain safety during planned and unplanned outages through the Life Support Equipment Program.

For more information about this program and tips for managing outages with life support equipment, visit seattle.gov/city-light/life-support.



AT WORK in your neighborhood

Seattle City Light crews are in these neighborhoods, working to provide reliable service. The following projects continue across our service area:

- Updating electrical infrastructure for streetlights.
- Installing public Level 2 electric vehicle chargers at curbside locations.
- Replacing aging utility poles to enhance safety and reliability.
- Installing line sensors to support faster identification and resolution of unplanned outages.
- Replacing underground infrastructure for historic three-globe streetlights in Pioneer Square.

Learn more about projects in your area by visiting seattle.gov/city-light/current-projects.

SAFETY TIP FROM THE FIELD

Crews work around active electrical equipment, which presents dangerous situations for customers.

With winter storms on the way, customers should maintain a safe distance from worksites and City Light employees. Please wait until a crew member comes to you.



700 Fifth Avenue, PO Box 34023, Seattle, WA 98124-4023

Questions, comments or suggestions? Email us at SCL_ExternalComms@seattle.gov
Language assistance available, call (206) 684-3000.



The mark of
responsible forestry

Support clean
energy with
Green Up
for as little as \$1 a month



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Green Up is a voluntary renewable energy program that allows you to support Pacific Northwest wind, solar and other renewable energy projects. You also help us fund local rooftop solar projects hosted by not-for-profits like schools, parks and affordable housing organizations. Learn more at seattle.gov/city-light/GULR.

TWO WAYS TO DONATE TO PROJECT SHARE

Right now, many people in our community are struggling to pay their electricity bill. Donating to Project Share can help.

No one should go without power. If you are able, please consider donating to Project Share. Your tax-deductible donation will help people in your community maintain essential electricity services. It's easy – donate online or add on to your bill.

Learn more and donate today. seattle.gov/city-light/donate

Need assistance yourself? Learn more and apply for assistance today. seattle.gov/city-light/paymentassistance



Seattle City Light

