



# AT YOUR SERVICE

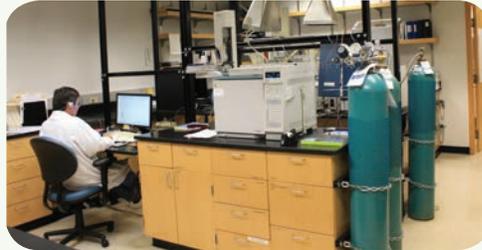
Information about your water, drainage, wastewater and solid waste utility services.

## Monitoring Your Drinking Water 365 Days a Year

Coffee, cooking, and brushing your teeth... what do these three things have in common? The answer is water!

Seattle Public Utilities (SPU) provides some of the best drinking water in the nation to 1.4 million people every day. To make sure your water is clean and safe, SPU's Water Quality Lab team monitors water quality 365 days per year and tests over 20,000 samples each year. The Water Quality Lab also evaluates odor and flavor twice a month to make sure that your water tastes pure and clean.

You can learn more about how SPU keeps your water clean and safe by going to: [www.seattle.gov/util/WaterQuality](http://www.seattle.gov/util/WaterQuality).



## Pledge to Protect Our Waters. Get Good Deals.

Take an online pledge to protect our waters and get free Chinook Book mobile coupons! (\$25 value, while supplies last.)

You can help reduce the amount of pollutants that drain into Seattle's waterways by pledging to do things like gardening without pesticides, taking your car to a commercial carwash, and maintaining your car to prevent auto leaks.

Take the pledge at [www.surveymonkey.com/r/pledgetoprotect](http://www.surveymonkey.com/r/pledgetoprotect).



## Use Water Wisely

Peak residential water rates are in effect from May 16 through September 15 each year. Peak rates use a three-tiered rate structure with progressively higher rates as water consumption increases. These rates encourage us to use water wisely.

For water-wise tips, go to [www.savingwater.org](http://www.savingwater.org).



Seasonal Water Usage	Inside City Limits	Outside City Limits	Shoreline, Lake Forest Park
<b>Off-Peak</b> (Sept. 16–May 15)	\$5.20	\$5.93	\$6.31
<b>Peak</b> (May 16–Sept. 15)			
First Tier: Up to 5 CCF* per month	\$5.33	\$6.08	\$6.46
Second Tier: Next 13 CCF per month	\$6.59	\$7.51	\$7.99
Third Tier: Over 18 CCF per month	\$11.80	\$13.45	\$14.31

\*One CCF equals 100 cubic feet or 748 gallons of water

## Salmon Need Our Help

Salmon are an iconic part of our Pacific Northwest ecosystem. Please do your part to protect salmon and their freshwater habitat by using water wisely, especially in the summer and fall, when stream flows are at their lowest.

Starting in July, see your water-saving work as salmon make their annual migration home to our local streams. For more details, go to [www.kingcounty.gov/salmon](http://www.kingcounty.gov/salmon) and click on "Salmon SEEson."



## Keep Your Compost Container Clean and Fresh

Composting transforms food scraps into nutrient-dense soil that will help grow more food.

Kitchen composting is easy! Choose a reusable container like a large yogurt or margarine tub, juice pitcher, or stainless steel canister to collect food scraps.

Use these tips to keep your compost container clean and fresh:

- **Bag it**

Use a paper bag or approved compostable bag (made of plant material instead of plastic) to collect your food scraps.

- **Put a lid on it**

A reusable container with a tight-fitting lid will help contain any funky smells.

- **Chill it**

Placing your container in your fridge or freezer until collection day is a great way to prevent odors, especially during warmer months.

- **Prevent odors**

Sprinkle baking soda in your container and wash it regularly with soap and water.

- **Keep a routine**

Bring your food scraps out to your curbside cart every few days.

For more food & yard waste information, including food waste prevention tips, go to [www.seattle.gov/util/FoodWaste](http://www.seattle.gov/util/FoodWaste).

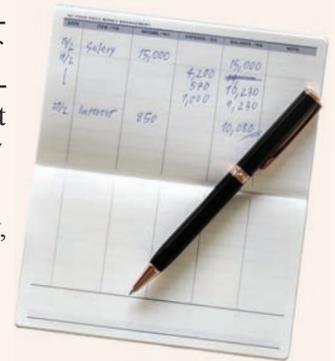


## Get Help Paying Your Utility Bill

If your household income is at or below 70% of the state median income, the City of Seattle's Utility Discount Program can help you pay your utility bill.

The Utility Discount Program offers a discount of 50% on your Seattle Public Utilities bill and about 60% on your Seattle City Light bill.

To find out if you qualify, visit [www.seattle.gov/MyBill](http://www.seattle.gov/MyBill) or call **206-684-0268**.



## Learn About Your Drinking Water System

Seattle's drinking water is among the best in the nation. To maintain the reliability and quality of our drinking water, Seattle Public Utilities regularly updates the strategic, long-term plan for our drinking water system.

The Public Review Draft for the 2019 Water System Plan update is now available for you to learn how SPU plans to meet current and future water demands, ensure high-quality drinking water, enhance system reliability and resiliency, and cost-effectively invest in maintaining our water system.

Read it at [www.seattle.gov/util/WaterSystemPlan](http://www.seattle.gov/util/WaterSystemPlan).

## Drinking Water Quality Report Coming Soon

Seattle Public Utilities' Drinking Water Quality Report is on its way. This annual report gives you a chance to learn more about the quality and safety of the water you drink every day. We're pleased to report that our water is among the best in the nation — check out the Water Quality Report to find out why. Watch for it in your mailbox this June.

To see reports from previous years, go to [www.seattle.gov/util/WaterQuality](http://www.seattle.gov/util/WaterQuality).



## Report Utility-Related Problems

### Missed garbage, recycling, or food & yard waste collection

Report after 6 p.m. on the day it was missed:

- Online at [www.seattle.gov/util/MissedCollection](http://www.seattle.gov/util/MissedCollection)
- Call 206-684-3000

### Illegal dumping and graffiti

Report illegal dumping or graffiti on public property:

- Online at [www.seattle.gov/util/IllegalDumping](http://www.seattle.gov/util/IllegalDumping)
- Call 206-684-7587
- Download the Find It, Fix It app at [www.seattle.gov/finditfixitapp](http://www.seattle.gov/finditfixitapp)

### Urgent issues

SPU's Operations Response Center is open 24/7. To report urgent issues such as damaging flooding, chemical spills, or hydrant leaks:

- Call 206-386-1800

Learn how to report more utility-related problems at [www.seattle.gov/util](http://www.seattle.gov/util).

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