

CRP Reconvene 2020 Schedule
Updated July 2020

Purpose: This meeting schedule outlines a progression of topics for the Customer Review Panel to cover through 2020. These meetings are intended to provide short updates on the status of the current (2018-23 plan) and updates on the proposed plan (2021-26) to enable the CRP to complete their review and final recommendations by the end of 2020.

Topics and meetings are structured to provide brief refreshers or updates on topics already presented (rate update) along with a few more in-depth presentations on a few topics not covered earlier (e.g. RSJ Strategic Plan). **The schedule attempts to strike a balance between enough content and a limited amount of time with panel members.** The meeting sessions will be supplemented with briefing materials well in advance of the working sessions together; session presentations will generally be shorter than past sessions, providing quick overviews and then spending more time on questions and discussions.

The final 2021-26 plan will be transmitted, along with the panel’s recommendations in Q1 2021.

Meeting Date/Duration	Topics
Meeting 1: July or August 2020 (2 hours)	<ol style="list-style-type: none"> 1. Rate Path/COVID Updates (15 min) 2. CRP/SBP Process – Lessons Learned (30 min) 3. Part 1: Future Reporting – Overview (30 min) 4. Employee/Workforce Development Strategy (20 min) 5. Green New Deal Exec Order Implementation (10 min) 6. 1st Quarter 2020 Report to Panel Members (15 min)
Meeting 2: September 2020 (3 hours)	<ol style="list-style-type: none"> 1. Updates to Rate Path/Budget Update (20 min) 2. Race and Social Justice Plan Overview (30 min) 3. Green Jobs Incentive Strategy (30 min) 4. Briefs (40 min): <ul style="list-style-type: none"> • Resiliency Strategy + South Park DWW/Solid Waste Investments Update • DWW Integrated System Plan 5. Future Reporting Part 2: Service Delivery Metrics (30 min) 6. 2nd Quarter 2020 Reporting (15 min); include Ship Canal Update; GSI reporting.
Meeting 3: October or November 2020 (3 hours)	<ol style="list-style-type: none"> 1. SBP Document Revisions/Review (30 min) 2. Follow-up from Rate Path/Budget Update (15 min) 3. Future Reporting Part 3: Capital and Initiative & Investment metrics (30 min) 4. Discussion: Revisit/Revise Draft CRP Recommendations from May (1 hour)
Meeting 4: December 2020 (3 hours)	<ol style="list-style-type: none"> 1. Follow-up from prior meeting (30 min) 2. Finalize Revised Panel Recommendations/Letter (1.5 hours) 3. 3rd Quarter 2020 Reporting (15 min) 4. Panel Future Schedule 5. Thank you and Panel Adjourn