

Seattle Public Utilities Customer Review Panel

Monday, March 4, 2019, 2 - 5 pm
Seattle Municipal Tower, 4901 (49th Floor)

Meeting 3

Agenda

1. **Welcome** (2 min.) Mami Hara

2. **Standing Items** (7 min.) Karen Reed
 - a. **Review of Today's Agenda & Objectives**
 - b. **Approval of December 5, 2018 Meeting Summary**
 - c. **Communications to Panel**
 - d. **Panel Questions Tracking List/Follow-up**
 - e. **On-line training material: Ethics, Public Records, Open Public Meetings**

3. **Panel Process: Charter amendment and confirmation of Panel Officers** (5 min.) Karen Reed

4. **Major Project Updates:**
 - a. Ship Canal Water Quality Project (30 min.) Keith Ward
 - b. Move Seattle (30 min) Bill Benzer (PDEB)
Shannon Kelleher (DWW) Jon Ford (Water)

- BREAK (10 min)***

5. **Q4-2018 Strategic Business Plan (SBP) Update** (25 min.) Natasha Papsoueva

6. **Q4-2018 and Q-1 2019 Financial Status** (20 min.) Cameron Findlay

7. **Framing the Next Strategic Plan, Advancing SPU as a Community-Centered Utility** (50 min.) Mami Hara
 - a. Intro
 - b. Two of three proposed lenses to achieve the Vision, guide the SBP development:
 - i. Risk and Resiliency Guillemette Regan
 - ii. Accountability & Affordability Jonathan Swift

8. **2019 Q2 Panel Meeting—Date and Proposed Agenda Items** (2 min.)

Karen Reed

- Q2 2019 SBP Update, Financial Status
- Major Capital Projects Tracking
- Deeper dive into Risk & Resiliency and Accountability & Affordability

9. **Adjourn**