

# Seattle Public Utilities Customer Review Panel

Friday, January 31, 2020, 1pm - 4 pm  
Seattle Municipal Tower, 4901 (49<sup>th</sup> Floor)

## Meeting 10

### Agenda

1. **Welcome/Today's Topics** (5 min.) Mami Hara
2. **Standing Items** (25 min.) Karen Reed
  - a. Review of Today's Agenda & Objectives
  - b. Approval of January 13, 2020 Meeting Summary
  - c. Communications to Panel
  - d. Panel Questions Tracking List/Follow-up
    - 2015 Action Plan Summary (Natasha Papsoueva)
  - e. SPU in the News/GM Comments
3. **Community Outreach Update & Discussion** (20 min)
  - a. Update on outreach Vanessa Lund
  - b. Complete prior week "5 question discussion" Karen Reed
4. **Report Out - Shaping the Future of SPU** (15 min) Noel Miller/Dani Purnell
- BREAK (10 min)
5. **Climate Change Initiatives** (40 min) Ann Grodnik-Nagle
6. **Water Line of Business - Services, Issues, Options** (60 min) Alex Chen/Rick Scott

7. **2019 Next Panel Meeting—Date and Proposed Agenda Items** (5 min.)

Karen Reed

- Recap Follow-up questions
- Meeting 11, Friday, February 14 (lunch provided), Friday, 11:30 am - 2:30 pm
- Meeting 12, Wednesday, February 26, 1 - 4 pm
- Meeting 13, Friday, March 20, 1 - 4 pm
- Meeting 14, Tuesday, March 31, 1 - 4 pm
- Meeting 15, Monday, April 13, 1 - 4 pm
- Meeting 16, Friday, May 1, 9 am - noon
- Meeting 17, Monday, May 18, 1 - 4 pm
- Meeting 18, Friday, May 29, 1 - 4 pm

8. **Adjourn**