

Extending Existing Customer Review Panel Appointments  
May 2020

**Summary:**

All Panel members have terms expiring either July 31 of this year or July 31 of next year. All Panel member are eligible to serve one additional term. Panel members may continue to serve after their term expires until a replacement is appointed.

SPU has requested that the three sitting Panel member's whose terms expire on July 31, 2020 (Dave Layton, Suzie Burke, and Maria McDaniel) continue through the end of the 2020 to complete the Panel's recommendations to Council and the Mayor on the proposed 2021-2026 Strategic Business Plan.

**Background:**

With the uncertainty that COVID-19 has brought and after careful consideration and consultation with the Mayor, Council, and our Customer Review Panel, SPU is postponing the delivery of the Strategic Business Plan until the beginning of 2021.

Three existing positions are set to expire on July 31, 2020: Dave Layton, Suzie Burke, and Maria McDaniel. Per Council Resolution 31825, that creates the ongoing Customer Review Panel, after the initial terms expire, Panel members may be re-appointed by the Mayor and Council up to a maximum of one additional term. Position terms are for 3 years after the initial term expires. Further, the Resolution allows that a member whose term is ending continue, on an interim basis as a member with voting rights until such a time as a successor has been appointed.

Current positions, appointments, and term expirations include:

<b>Position</b>	<b>Appointer</b>	<b>Term Expiring</b>
1. Vacant (Jessa)	Mayor Appointee	July 31, 2020
2. Vacant (Kyle)	Council Appointee	July 31, 2020
3. Dave Layton	Mayor Appointee	July 31, 2020
4. Suzie Burke	Council Appointee	July 31, 2020
5. Maria McDaniel	Mayor Appointee	July 31, 2020
6. Laura Lippman	Council	July 31, 2021
7. Bobby Coleman	Mayor	July 31, 2021
8. Noel Miller	Council	July 31, 2021
9. Puja Shaw	Mayor	July 31, 2021
10. Ty Pham	Council	July 31, 2021
11. Rodney Schauf	Mayor	July 31, 2021

The Panel's work will be brought to draft completion by May 2020 and then paused while SPU assesses the full impact of COVID-19. As part of this effort, SPU will support the CRP in documenting and summarizing the Panel's initial guidance and observations to date. This summary would eventually develop into the Panel's formal recommendation letter that would accompany SPU's Business Plan transmittal.

In advance of SPU's SBP transmittal process (anticipated for early 2021), SPU will provide the CRP ample time to revisit SPU's Proposed SBP and formalize the CRP's letter, considering any relevant COVID-19 or other significant considerations prior to transmittal to the Council. The Panel's 2021-2026 SBP review will continue again in Q3 of 2020 and conclude by the end of 2020.