



AT YOUR SERVICE

Information about your water, drainage, wastewater, and solid waste utility services.

How's Our Water Supply?

In April, the Washington State Department of Ecology issued a drought declaration for most of the state. Notably, areas served by Seattle, Everett, and Tacoma were not included in the declaration.

Based on current conditions and forecasts, we anticipate that Seattle will continue to have sufficient water supply for people and fish throughout the summer, thanks to our ability to refill our mountain reservoirs and carefully manage the water system daily.



Sunrise view of Chester Morse Lake in the Cedar River Watershed.

Water-Wise Tips

Drought or not, it's always a good idea to use water wisely. Every gallon we save helps keep water in our rivers for fish and wildlife. Here are a few tips for being water wise this summer:

Indoors



Fix running toilets

A running (leaking) toilet can use 200+ gallons of water a day. That's as much as 15 showers!



Don't ignore that drip

Dripping faucets and tubs can also add up. Just one drop every 2 seconds wastes more than 1,000 gallons per year.



Replace old appliances

Consider replacing your old toilets, dishwashers, and clotheswashers with more efficient ones.

Outdoors



Water early or late

Check the soil to see if your plants need water. If they do, water early in the morning or later in the evening to reduce evaporation.



Let your lawn go dormant

Let your lawn go brown this summer. Water it deeply once a month to keep the roots alive.



Head to the car wash

Save water by going to a car wash instead of washing at home. (Bonus: you'll help keep pollutants like oil and soap out of Puget Sound!)

Reusable Cups Reduce Waste

Reuse Seattle, a city-led campaign in partnership between Seattle Public Utilities and the Office of Economic Development, is dedicated to empowering local businesses and residents in the transition to reusables and has already prevented the use of over 1 million single-use items across the city!

This program recently partnered with the Seattle International Film Festival, and will be collaborating with more local events such as the Columbia City Night Market and others.

Learn more at atyourservice.seattle.gov and search "Reuse Seattle."



Get Caught Up On Your Bills with a Flexible Payment Plan

Did you know Seattle Public Utilities offers flexible utility bill payment plans? With a payment plan, you can break up your bill into segments and pay over time with no late fees.

Call us today at **(206) 684-3000**. We'll work with you to set up a plan that works for your budget.

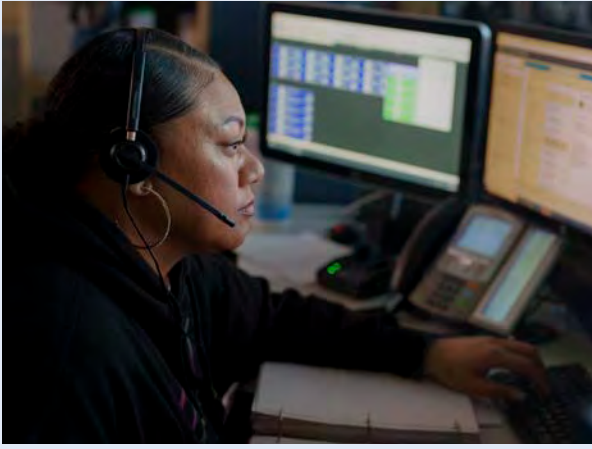
No time to call? Now you can set up payment plans on the City of Seattle's Utility Services Website.

Log in or register your account at myutilities.seattle.gov.

Mark's Weekly Watering Advice

Throughout summer, catch the latest in watering advice and gardening tips from Landscape Water Conservation Program Manager Mark Guthrie and the Saving Water Partnership.

Tune in on our social media accounts and visit savingwater.org to learn more.



SPU Scores Top Ranking in U.S. West

Seattle Public Utilities took the top spot in the West among 92 large water utilities across the U.S. in a recent JD Power ranking of the utilities' residential customer satisfaction. SPU ranked highest in the West on measures such as quality and reliability, level of trust, ease of doing business, total monthly costs, and resolving complaints among other areas.

Discover Seattle Water - Safe, Clean, Great Tasting - Pure From The Start



Seattle's drinking water delivered to 1.6 million people in the region meets or exceeds all quality standards. It's some of the freshest, purest water anywhere, made possible by the talented and dedicated staff at Seattle Public Utilities (SPU).

Read all about Seattle Water in SPU's Annual Drinking Water Quality Report that was mailed to Seattle households in June. You can also read a digital copy of the report online at seattle.gov/utilities/WaterQualityReport.

In the report, you'll discover why Seattle Water is better than bottled water. You will also learn how we keep your drinking water safe, how saving water helps salmon, and how the people of Seattle Public Utilities put YOU at the center of all we do. Thank you for entrusting SPU to manage the region's water supply and ensure it remains safe, clean, and great tasting – pure from the start.

For interpretation services please call 206-684-3000.
如需口譯服務請電 206-684-3000。

통역 서비스를 원하시면 206-684-3000 번으로 전화해 주십시오.

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Para servicios de traducción, por favor, llame al 206-684-3000.

Para sa serbisyo ng tagapagpaliwanag, tumawag sa 206-684-3000

Muốn yêu cầu dịch vụ thông dịch xin gọi số 206-684-3000.

Bulky and Special Item Pickup

Utility Discount Program (UDP) customers can schedule a FREE pickup at your home for:

- Large Furniture
- Appliances
- Electronics & Small Appliances
- Fluorescent Light Bulbs
- Batteries
- Small Gas Canisters
- Foam Blocks

Non-UDP customers may also schedule pickups at cost. For more information visit:

www.seattle.gov/SpecialItems

or call (206) 684-3000.

Contact Us

24/7 Emergency Services

(e.g. flooding, sewer backups, water concerns)

- (206) 386-1800

Report Problems

(e.g. graffiti, illegal dumping, needles)

- www.seattle.gov/utilities
- www.seattle.gov/finditfixitapp
- (206) 684-7587

Customer Service

- www.seattle.gov/utilities
- www.seattle.gov/utilities/EmailUs
- (206) 684-3000 M-F, 7:30am-6pm