

# Seattle Public Utilities Customer Review Panel

May 3, 2017, 1:30pm – 4:30pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #14

## Proposed Agenda

**Purpose:** The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator	Time
1.	Welcome	Mami Hara, SPU CEO/ General Manager	1:30-1:35 5 minutes
2.	Review and Approval of Meeting Summary from 4/19 Review of 4/25 Council Committee Meeting	Brian Medford Karen Reed, Facilitator	1:35-1:40 5 minutes
3.	Response to questions on Action Plans <ul style="list-style-type: none"><li>• SMT</li><li>• Green Fleet</li><li>• NOC Phase 2</li></ul>	SPU Staff	1:40-2:05 25 minutes
4.	Panel Discussion/Recommendation: <ul style="list-style-type: none"><li>• Green Stormwater Infrastructure</li><li>• Reductions</li></ul>	Panel	2:05 – 2:45 40 minutes
5.	Rate Smoothing Opportunity: Water Rates	Cameron Findlay	2:45-2:55 10 minutes
	Break		2:55 -3:05 10 minutes
6.	Affordability Presentation	Cameron Findlay Sherri Crawford	3:05-3:20 15 minutes
7.	System Development Charges Briefing	Melina Thung	3:20-3:35 15 minutes
8.	SPU Strategic Plan Update – response to Panel discussion and recommendations	Mami Hara	3:35-3:45 10 minutes
9.	Panel Discussion and Letter Planning	Panel	3:45 – 4:25 40 minutes
10.	Next Steps and Adjourn	Karen Brian	4:25-4:30 5 minutes

*Next meeting: Wednesday, May 17, 1:30-4:30pm*